



SENIORS ADVISORY COMMITTEE

Wednesday, October 16, 2019 at 7:00pm
Salmon River Committee Room
4th Floor, 20338 – 65 Avenue, Langley, BC

MINUTES

Present:

E. Brett, (Community Co-Chair)
Councillor P. Arnason (Council Co-Chair)
Councillor S. Ferguson (Council Co-Chair)

M. Gill and S. Hedao

Guest:

L. Marshall, Manager, Access Transit Service Delivery, Coast Mountain Bus Company

Staff:

P. Ward, Strategic/Social Planner
K. Stepto, Recording Secretary

As several visitors representing local organizations serving seniors and people with disabilities were present, round table introductions took place.

A. APPROVAL AND RECEIPT OF AGENDA ITEMS

1. Seniors Advisory Committee – October 16, 2019

Moved by S. Hedao,
Seconded by M. Gill,
That the Seniors Advisory Committee approve the agenda and receive the agenda items of the October 16, 2019 meeting.

CARRIED

B. ADOPTION OF MINUTES

1. Seniors Advisory Committee – September 17, 2019

Moved by E. Brett,
Seconded by S. Hedao,
That the Seniors Advisory Committee adopt the Minutes of the September 17, 2019 meeting.

CARRIED

C. DELEGATIONS AND PRESENTATIONS

1. Accessible Transit Services

L. Marshall, Manager, Access Transit Service Delivery, Coast Mountain Bus Company, provided a presentation regarding accessible transit and HandyDART. The following information was provided:

- All of TransLink services are 100% accessible: buses, SkyTrain, SeaBus, etc.
- HandyDART can be used in combination with the other TransLink services.
- Trips are booked on a first come, first served basis – there is no priority system.
- Drivers provide door-to-door assistance.
- 1.3 million trips were delivered in 2018.
- HandyDART has established a Users' Advisory Committee.
- The reservations and scheduling computer system and hardware are being updated.
- HandyDART is constantly looking for new vehicles and new technologies to provide better service.
- There was a 15% increase to service hours between 2017-2019.
- Phase 2 of the Mayors' Plan proposes a further 7% expansion to HandyDART between 2020-2021.
- 13 additional vehicles were put into service in 2018, and 10 more in 2019.
- Cancellations are a challenge, especially cancels-at-the-door and no-shows.
- Taxis perform 10% of all HandyDART trips; there are sometimes issues with door-to-door service, assistance with seatbelts, etc.
- A HandyDART taxi survey has started.
- Feedback on HandyDART can be provided at www.translink.ca/handydart.
- Information about Transport 2050, a strategy for transportation in Metro Vancouver for the next 30 years, can be viewed at www.transport2050.ca.

Questions and answers took place throughout the presentation. As visiting representatives from local organizations serving seniors and people with disabilities were invited by the SAC to attend the presentation, both committee members and visitors participated in the discussion.

D. REPORTS

1. Co-Chair Reports

Councillor Arnason reported that she attended the recent Langley Seniors Community Action Table meeting and the flag raising for the International Day of Older Persons on October 1. She further noted that the Province of BC is

D. REPORTS

looking for feedback regarding the development of legislation around accessibility. The survey can be found at: <https://engage.gov.bc.ca/accessibility/>

E. CORRESPONDENCE

F. WORK PROGRAM

1. Draft 2019 Age-friendly Strategy Progress Report

The committee reviewed the draft 2019 Age-friendly Strategy Progress Report.

P. Ward noted that a progress report on the Strategy must be completed every two years.

Since the implementation of the Age-friendly Strategy began in 2016:

- 10 short term strategies have been completed and 10 short strategies are in progress (representing 100% of the 20 short term strategies)
- 4 medium term strategies have been completed and 10 medium term strategies are in progress (representing 88% of the 16 medium term strategies)
- 1 long term strategy has been completed and 5 long term strategies are in progress (representing 55% of the 11 long term strategies)

Discussion ensued, including a question on the extent to which the Age-friendly Strategy informs the prioritization of budget requests.

The committee was invited to further review the report and provide any comments or feedback to staff by October 28.

G. COUNCIL REFERRALS

H. OTHER BUSINESS AND ITEMS FOR INFORMATION

1. Committee Application Process 2020

Applications are now being accepted for the Seniors Advisory Committee at www.tol.ca/committee. Application deadline is October 25, 2019. Council will make their appointments in early December for members to start in January 2020 for a two year term.

I. **NEXT MEETING**

Date: Wednesday, November 20, 2019
Location: Salmon River Committee Room
4th Floor, 20338 – 65 Avenue
Time: 7:00 pm

J. **TERMINATE**

The meeting terminated at 9:03pm.

CERTIFIED CORRECT:

Community Representative Co-Chair

Council Representative Co-Chair