

Township of
Langley



Est. 1873

MEMORANDUM

TO: MAYOR AND COUNCIL **DATE:** MAY 13, 2019
FROM: COMMUNITY DEVELOPMENT DIVISION **FILE NO:** 4320-01
SUBJECT: TAXI LICENCE AMENDMENT PROPOSAL

The purpose of this memorandum is to advise Mayor and Council of a request received from White Rock South Surrey Taxi Ltd. to amend their existing Passenger Transportation Licence to add additional vehicles to their existing fleet (Attachment A).

White Rock South Surrey Taxi Ltd. has held a valid Business Licence to operate within the Township of Langley since 1997 (Attachment B). They are requesting an amendment to their existing Passenger Transportation Licence to add six additional vehicles to their fleet. The Passenger Transportation Board requires that the applicant send their request to all Municipalities where they are licenced, to provide for an opportunity for those Municipalities to submit comments.

Taxi and Limousine services are provincially regulated by the Passenger Transportation Board who administer and enforce the *Passenger Transportation Act* to protect public interest and safety. As per the Township's Licencing Policy No. 07-406 (Attachment C), the Township may issue business licences to companies or individuals who wish to provide service only within the boundaries of the Township upon verification of a Passenger Transportation Licence.

Section 3.3.1 of the Township's Licencing Policy No. 07-406 states that upon receipt of written notice of an application before the Board and any related documentation (collectively, the "Application"), Council may do one or more of the following; receive the Application for informational purposes; comment upon the Application; and refer the Application to Township staff for further consideration or action.

Section 3.3.2 of the Township's Licencing Policy No. 07-406 states that without fettering Council's discretion to do so in a specific case, Council will generally not comment upon an Application. Unless specified, the Licence Inspector will send the information to the Passenger Transportation Board without recommendation or endorsement, stating that the request had been received and was being forwarded for Passenger Transportation Board consideration.

Attachment A Passenger Transportation Board Application
 Attachment B Township of Langley Business Licence
 Attachment C Licencing Policy No. 07-406

G.4

Attachment A



203-940 BLANSHARD STREET • PO BOX 9850 STN PROV GOVT • VICTORIA BC V8W 9T5

Municipal Notice | Taxi Applications PT Board Form 4

About this Form

The form has 2 pages. It must be completed by:

- ✓ Licensees applying to operate taxis in a new municipality (see Part 1)
- ✓ Licensees applying to add more taxis to their fleet (see Part 1)
- ✓ New applicants applying to start a taxi service (see Part 2)

Applicants must:

- (a) send completed forms to each municipality where they are licensed or seek a licence to pick up passengers; and
- (b) include copies of completed forms in their application package.

Note: The Passenger Transportation Board sends applicants a copy of any negative comments it receives from a municipality. Applicants have an opportunity to comment.

NOTICE

To: Chief Administrative Officer

Township of Langley

May 1 2019

Name of Municipality

Date

Please be advised that the Licensee or New Applicant listed on page 2 of this Notice is applying to the Passenger Transportation Board to provide taxi service in your municipality.

A municipality may send comments about this application or taxi services in general to the Passenger Transportation Board by:

Fax: (250) 953-3788

E-mail: ptboard@gov.bc.caMail: PO Box 9850 STN PROV GOVT
Victoria British Columbia V8W 9T5

We recommend that municipalities comment **within 30 days** of receipt of this notice. This should ensure that comments are received on time.

After an applicant sends its municipal notices and submits its application, the Board publishes the application in the Board's "Weekly Bulletin." Bulletins are published on Wednesdays. They may be viewed online at: <http://www.th.gov.bc.ca/ptb/bulletins.htm>. The Board will consider any comments received up until 10 days after publication in the "Weekly Bulletin".

MAY 06 2019

To confirm whether the comment period is still open, municipal representatives can call the Board office at 250-953-3777 or email ptboard@gov.bc.ca.

Part 1: To be completed by PT Licensees

Licensee

Legal Name: WHITE ROCK SOUTH SURREY TAXI LTD.

Trade Name: PACIFIC CABS

PT Licence Number: 70404

Operating Area (check one)

☒ I operate in this municipality Surrey, Langley City & Township, White Rock

☐ I am applying to operate in this municipality _____

My total originating area is: Surrey, Langley City & Township, White Rock

Fleet Size (Taxis only)

What is the maximum number of taxis you can operate in this municipality now? 86

How many accessible taxis do you operate in this municipality now? 16

How many taxis do you want to operate in this municipality? 92

How many taxis will be wheelchair accessible to passengers? 16

Part 2: To be completed by new applicants

Applicant

Legal Name: _____

Trade Name: _____

Fleet Size Requested

Number of Conventional Taxis: _____

Number of Wheelchair Accessible Taxis: _____

Operating Area

The originating area I'm applying for is:
(please list all municipalities and areas)



#3- 17921 55 Ave, White Rock BC V3S 6C4

MAY 1, 2019

His Worship, Mayor Jack Froese
And the Council
Township of Langley
20338 65 ave
Langley, BC
V2Y 3J1

Dear Sir,

RE: Pacific Cabs Proposed Application for 6 Additional Vehicles

We are writing to advise Township of Langley that Pacific Cabs intends to apply to the Passenger Transportation Board (the "Board") for 6 additional vehicles and seeks Councils support thereof.

Pacific Cabs and its predecessors have been engaged in the taxi business in excess of 51 years in Township of Langley. Since being incorporated on Mar 28, 1968, Pacific Cabs has expanded its fleet to the current total of 86 taxis and increased its services are to include the Langley City, City of Surrey, White Rock, and the Vancouver International Airport (YVR)

Pacific Cabs has consistently led the taxi industry in developing important initiatives and standards in the quality of service being provided in Township of Langley City. Moreover, Pacific Cabs has initiated a National Safety Program that monitors vehicle mechanical standards, driver licensing, hours of work, and customer service levels.

In order to further enhance passenger confidence and safety, Pacific Cabs introduced vehicle camera security and was instrumental in the Provincial initiative requiring mandatory use of security cameras in all lower mainland taxis. In May 2015, Pacific Cabs enhanced the dispatch system by incorporating a mobile app to give the customer a better option to call a taxi and follow the vehicle until it picks up the passenger.

Pacific Cabs has strived to provide the best, most complete, safe, and professional "on demand" taxi service to all the residents of White Rock. However, recently, Pacific Cabs ability to provide a high standard to the public has been compromised by the growing excess demand for its services. Pacific Cabs believes the residents Township of Langley deserve better service that what it currently has the ability to provide.

The Township of Langley population has grown significantly in the last 5/6 years. Accordingly the population of is expected to increase to 211,000 people by 2041, an increase of 8.0 % from 2016 census figures. See below for except from Metro 2040 Residential Growth Projections from Metrovancouver.org.

Table 2: Projected Population and Dwelling Unit Growth By Subregion and Municipality

	Total Population				Total Dwelling Units			
	2006	2011	2016	2041	2006	2011	2016	2041
Metro Vancouver Total	2,100,000	2,240,000	2,129,000	3,400,000	640,000	1,130,000	1,307,000	1,422,000
Burnaby	210,000	277,000	314,000	343,000	81,110	115,000	138,000	149,000
New Westminster	80,000	80,000	82,000	102,000	28,040	37,100	42,000	47,000
Langley City	24,000	32,000	35,000	38,000	11,160	14,500	16,000	17,100
Langley Township	97,500	148,000	168,000	211,000	34,610	53,700	70,300	78,900
Maple Ridge	71,000	85,000	113,000	132,000	23,920	36,100	43,700	50,800
Pitt Meadows	18,000	22,000	25,000	24,000	6,100	8,200	9,000	8,400
Northwest Richmond	200,400	266,000	257,000	324,000	60,000	100,000	100,000	120,000
Armonk	1,000	2,000	3,000	4,000	500	800	1,000	1,310
Balcarre	700	800	800	1,000	200	300	300	300
Coquitlam	119,000	176,000	213,000	224,000	42,000	67,700	86,700	94,100
Port Coquitlam	34,500	68,000	78,000	85,000	19,400	36,300	50,000	54,300
Port Moody	28,700	30,000	44,000	50,000	10,510	15,800	17,800	19,900
North Delta	210,000	277,000	314,000	343,000	81,110	115,000	138,000	149,000
North Vancouver City	47,000	56,000	62,000	68,000	22,560	25,600	28,000	30,200
North Vancouver District	87,000	98,000	105,000	114,000	31,260	37,500	41,500	45,000
West Vancouver	45,400	51,000	56,000	60,000	18,200	20,800	23,100	24,500
Lions Bay	1,400	1,000	1,000	2,000	500	500	700	700
Delta	99,000	109,000	118,000	123,000	34,300	40,300	43,400	46,000
Richmond	182,700	225,000	263,000	275,000	64,000	88,400	104,000	116,500
Teensween First Nation	000	5,000	4,500	5,000	300	1,300	1,500	2,100
Surrey	413,000	576,000	601,000	740,000	136,380	211,200	256,700	286,200
White Rock	18,000	23,000	25,000	27,000	8,900	11,700	12,300	13,400
Vancouver	601,200	673,000	708,000	740,000	204,500	306,700	326,400	330,500
Electoral Area A	11,000	24,000	25,000	30,000	5,100	10,000	13,500	14,200

Besides population growth, Township of Langley's economic growth is also a strong factor which has pushed increased demand of taxi usage. With its current fleet, Pacific Cabs is simply unable to meet its goal of providing "on demand" timely service to its customers. In light of this increased demand, we are seeking 6 additional conventional vehicles. It is our submission that the request for 6 additional vehicles is reasonable given the excess demand for service and strong indications of future public need.

Your Truly,

Tim Land

Tim Land
General Manager,
Pacific Cabs



Est. 1873

BUSINESS LICENCE

THIS CERTIFIES THAT:

BUSINESS & MAILING ADDRESS:

**WHITE ROCK SOUTH SURREY TAXI LTD
3 17921 55 AVE
SURREY BC V3S 6C4**

ACCOUNT NO:

1004803

LICENCE NO:

40027

BUSINESS LOCATION:

OUT OF TOWN

ISSUED DATE:

Jan 03, 2019

EXPIRES ON:

Dec 15, 2019

LICENCEE:

**WHITE ROCK SOUTH SURREY TAXI LTD
3 17921 55 AVE
SURREY BC V3S 6C4**

CONDITIONS:

NON RESIDENT

is hereby licensed to carry on in a lawful manner the business of:

TAXI CABS

For information on Business Licencing in the Township of Langley
Please call the Permit, Licence & Inspection Services Department
Phone: 604.533.6018 Fax: 604.533.6182

This Licence must be displayed in a prominent location in the place of business.
This licence is non-transferable and must be renewed annually.

**WHITE ROCK SOUTH SURREY TAXI LTD
3 17921 55 AVE
SURREY BC V3S 6C4**



Subject: Licencing

Policy No: 07-406

Previous Policy No's: 07-610

07-611

07-612

Approved by Council: 04-25-2016

Revised by Council: 05-30-2016

1.1 General

- 1.1.1 This policy repeals Policy No. 07-610 [Business Licencing], Policy No. 07-611 [Business Licensing: Application Referral to RCMP], and Policy No. 07-612 [Business Licence –Taxi & Limousine Service] and replaces those policies with a single, consolidated and updated policy.

1.2.1 In accordance with section 4.1(5) of Licencing Bylaw 2016, No. 5192 (the “**Licencing Bylaw**”), every Licence Application must expressly authorize the Licence Inspector to obtain a police record check for the owner of the Business.

- 1.2.2 This policy prescribes the circumstances in which the Licence Inspector will obtain a police record check for the owner of a Business.

1.3.1 In accordance with section 11.4 of the Licencing Bylaw, every person who operates a Commercial Passenger Vehicle in the Township of Langley must comply with the *Passenger Transportation Act*, SBC 2004, c 39, its regulations and the Licencing Bylaw.

- 1.3.2 Under the *Passenger Transportation Act*, there are three types of Commercial Passenger Vehicles:

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1.3.2.3 Inter-City Buses.

- 1.3.3 Any person who wishes to operate a Commercial Passenger Vehicle in British Columbia must obtain a passenger transportation licence to do so. In addition:

1.3.3.1 any person who wishes to operate a General Passenger Vehicle must obtain a general authorization from the Registrar of Passenger Transportation to do so; and

1.3.3.2 any person who wishes to operate a Passenger Directed Vehicle or an Inter-City Bus must obtain a special authorization from the Passenger Transportation Board (the “**Board**”) to do so.

- 1.3.4 A person who has been issued a special authorization to operate a Passenger Directed Vehicle must charge the rates that are approved by the Board.

- 1.3.5 A person who has been issued a special authorization to operate an Inter-City Bus must operate the routes approved by the Board, at a minimum route frequency approved by the Board.

- 1.3.6 The Board requires that:

1.3.6.1 taxi operators who submit an application to the Board to change their rates must provide written notice of their application to local governments that will be affected by the proposed change of rates; and

1.3.6.2 Inter-City Bus operators who submit an application to the Board for a route reduction or minimum route frequency reduction must provide written notice of their application to local governments that will be affected by the proposed route reduction or minimum route frequency reduction.

- 1.3.7 This policy defines the scope of Council's involvement in applications before the Board of which the Township receives notice.

2. **Related Bylaws**

- 2.1 Licencing Bylaw 2016, No. 5192.

3. **Policy**

3.1 **Definitions**

- 3.1.1 In this Policy, capitalized terms have the meanings ascribed to them in the Licencing Bylaw or the *Passenger Transportation Act* and its regulations, as applicable.

3.2 **Police Record Checks**

- 3.2.1 The Licence Inspector will obtain a police record check for:

- 3.2.1.1 the owner of a type of Business listed in Schedule “A” of this policy; and
- 3.2.1.2 the owner of any other type of Business for which the Licence Inspector reasonably believes a police record check is required.

3.3 **Commercial Passenger Vehicles**

- 3.3.1 Upon receipt of written notice of an application before the Board and any related documentation (collectively, the “**Application**”), Council may do one or more of the following:
 - 3.3.1.1 receive the Application for informational purposes;
 - 3.3.1.2 comment upon the Application; and
 - 3.3.1.3 refer the Application to Township staff for further consideration or action.
- 3.3.2 Without fettering Council’s discretion to do so in a specific case, Council will generally not comment upon an Application.

3.4 **Repeal**

- 3.4.1 Policy No. 07-610 [Business Licencing], Policy No. 07-611 [Business Licensing: Application Referral to RCMP], and Policy No. 07-612 [Business Licence –Taxi & Limousine Service are repealed in their entirety.

Schedule A

Type of business for which a police record check is required
Arcades
Auto Brokers
Auto Wreckers
Billiard Parlours
Bowling Alleys
Canvassers
Comic Book Stores
Community Care Facilities/Day Cares
Dance Schools
Driving School
Gymnastic Facilities
Independent Candy Stores & Corner Stores
Junk Dealer
Martial Arts
Passenger Directed Vehicle
Pawn Brokers
Pool Halls
Private Investigator
Pubs
Riding Stables
Salvage Yards
Second Hand Dealers
Security
Skip Tracing
Sports Card Stores
Taxi
Teacher
Teen Entertainment
Towing Companies
Toy Shops